

Voicemail Instructions for:

Wildix



In order to access the voicemail setup through the telephone interface, the user will dial the default feature code ***81**

By default, no password is required to login to the voicemail setup using this feature code.

Procedures / Options:

- Start by dialing the number *81 (Then press either the soft key “send” or #)
- Recording will say how many messages you have and then provide the following options:
 - ◇ Press 2 to change folders
 - ◇ Press 3 for advanced options
 - ◇ Press 0 for mailbox options
 - ◇ Press * for help or # to exit
- Press 0 for mailbox options then choose from the following options:
 - ◇ Press 1 to record your unavailable message. Follow the audio message
 - ◇ Press 2 to record your busy message and follow the audio instructions
 - ◇ Press 3 to record your name and follow the audio instructions

Audio instructions typically include:

- After the tone say your (unavailable message / busy message / name) and then press the pound key
- After pressing the pound key, you will hear “Thank You” and then be provided with the following options:
 - ◇ Press 1 to accept this recording
 - ◇ If 1 is pressed, you will hear “Your message has been saved”
 - ◇ Press 2 to listen to it
 - ◇ If 2 is pressed, you will hear your recording and then be presented with options 1, 2 and 3 again.
 - ◇ Press 3 to record your message again
 - ◇ If 3 is pressed, you will hear the initial instructions starting with “After the tone say your...”

Additional options information:

- Press 2 to change folders - provides for the ability to organize voicemails. Folders are organized in the following manner:
 - ◇ 0 – for new
 - ◇ 1 – for old
 - ◇ 2 – for work
 - ◇ 3 – for family
 - ◇ 4 – for friends
- Press 3 for advanced options – provides for the ability to send a voicemail message to another user. When selected the following prompts are provided:
 - ◇ Press 5 to send a voicemail message
 - ◇ Press * to return to the main menu
- Pressing * for help – repeats the current menu
- Pressing # to exit – you will hear “Goodbye” (two disconnect beeps) and then the phone call disconnects and you the phone returns to the main screen.

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